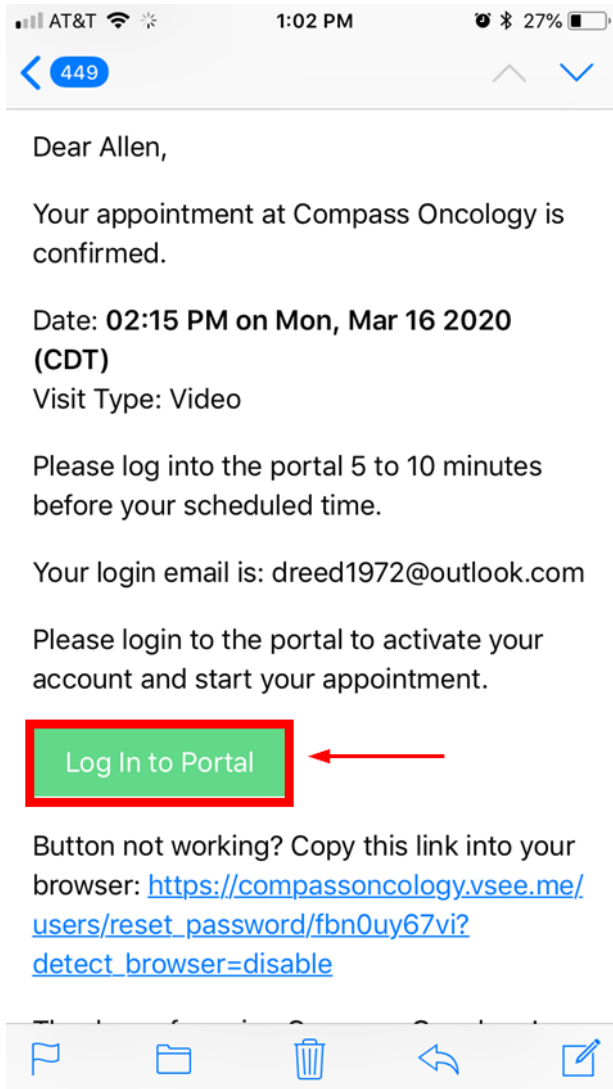




Using VSee with your Smartphone

Once an appointment is scheduled, you should receive a confirmation email.

1. Tap the green **Login to Portal** button to setup your login information for the telemedicine tool.



You will then be asked to create a password for your account.

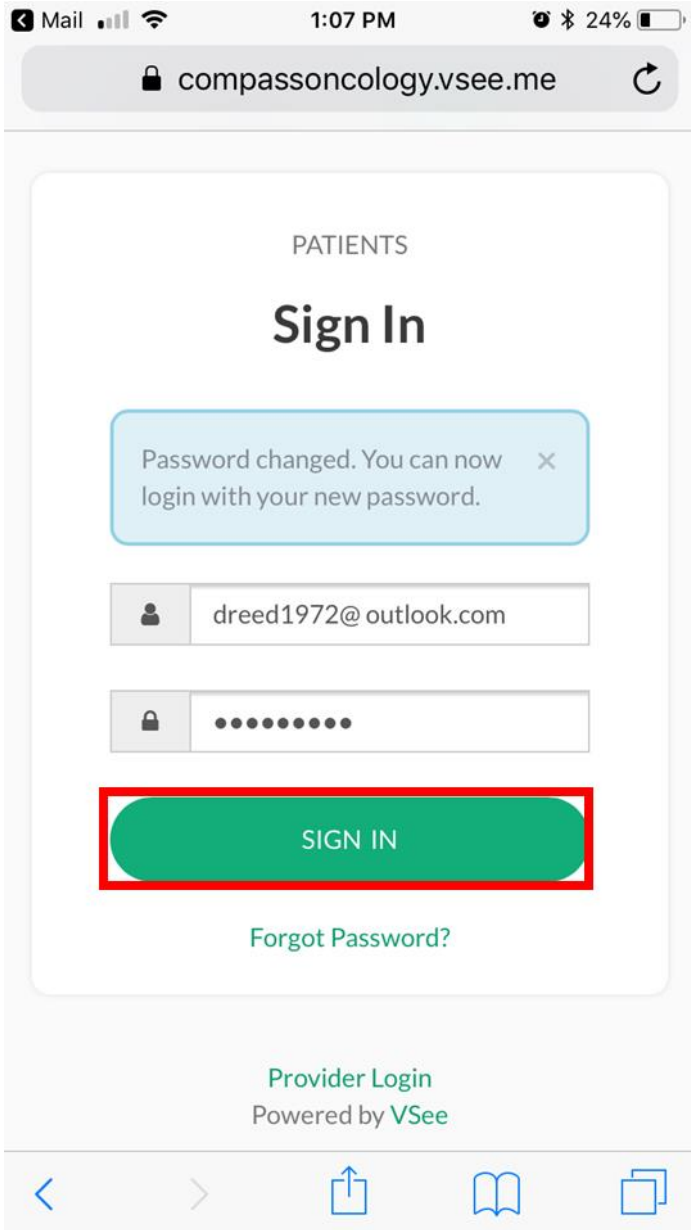
Password Requirements:

- The password must have at least 6 characters
- Must contain at least one uppercase letter, at least one lower case letter and at least one number.

2. Once you enter your password and confirm, tap **Submit**.

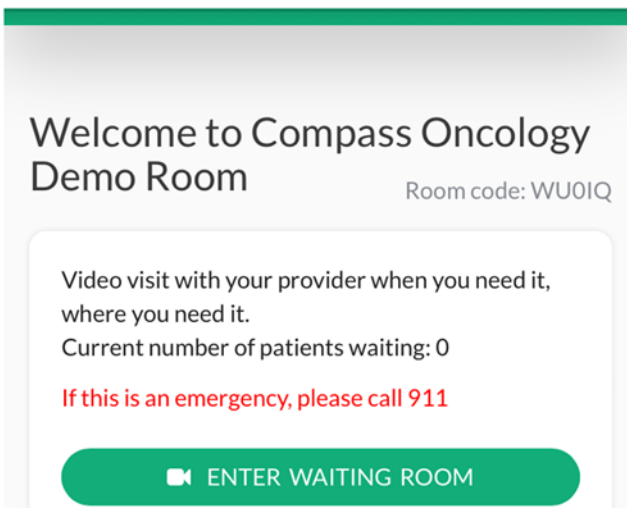
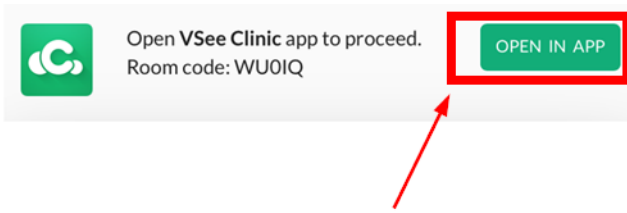
The screenshot shows a mobile application interface for password reset. At the top, there is a status bar with 'Mail', signal strength, Wi-Fi, the time '1:06 PM', and a battery level of '25%'. Below the status bar, the URL 'compassoncology.vsee.me' is displayed. A hamburger menu icon is visible in the top right corner. The main content area has a green header bar. Below it, the text 'RESET YOUR PASSWORD' is centered. Underneath, there is a label 'New Password' followed by an information icon and the text 'Password requirements'. Below this is a password input field with ten dots. Below that is a label 'Confirm Password' and another password input field with ten dots. At the bottom right of the form, there is a green 'SUBMIT' button, which is highlighted with a red rectangular box.

3. Log in using your email address (*provided while scheduling your appointment*) and the password you just created.

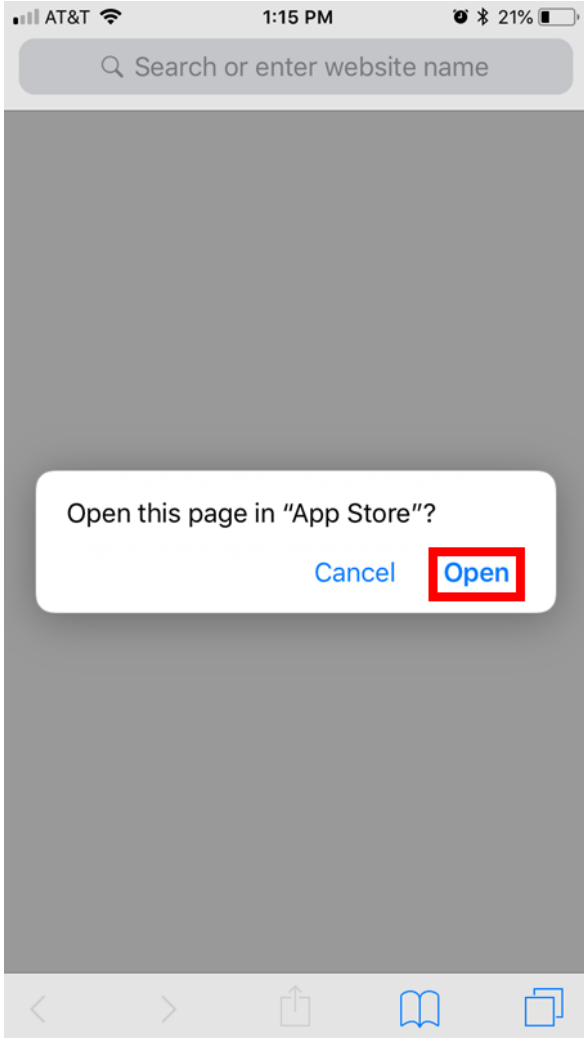


4. Once you login, you will be prompted to **Open in App** or **Enter Waiting Room**. Tap **Open in App**.

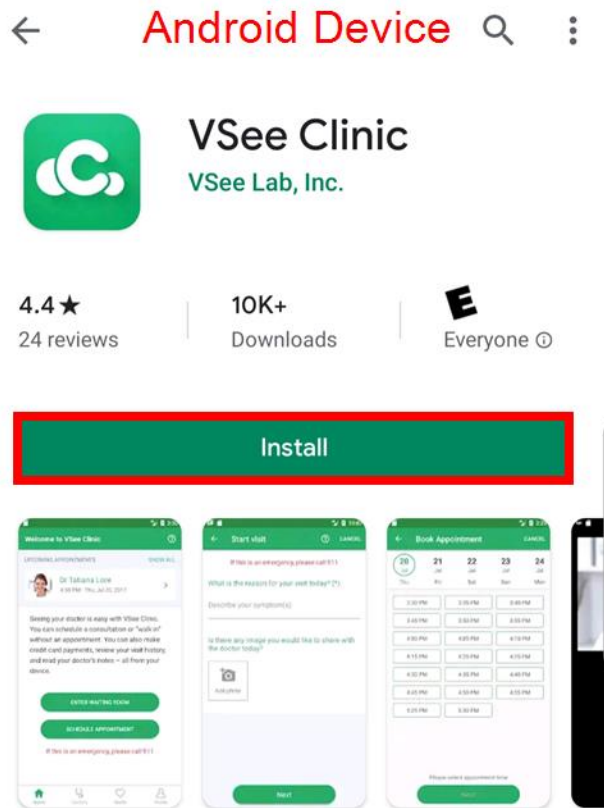
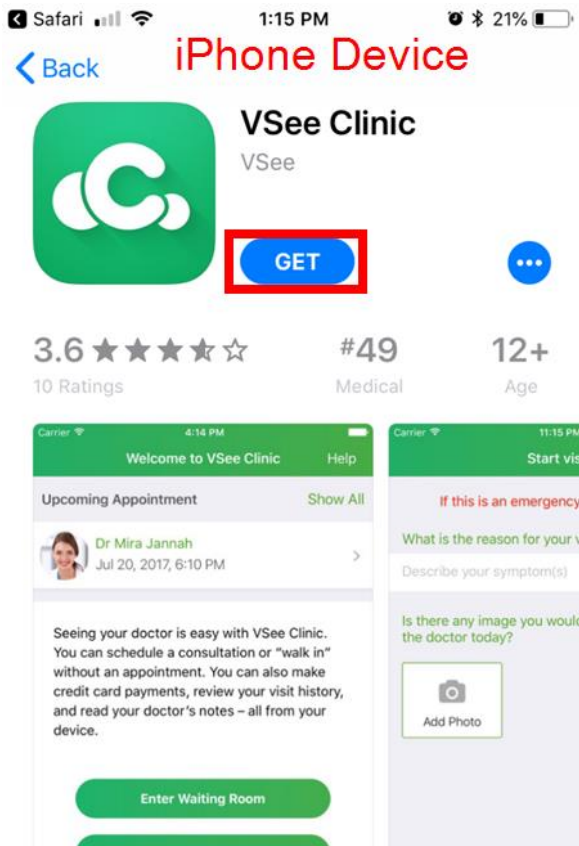
Note: When using a phone, you are required to download the application (*if you haven't already done so*). If you tap **Open in App** or **Enter the Waiting Room**, you will be prompted to download the app.



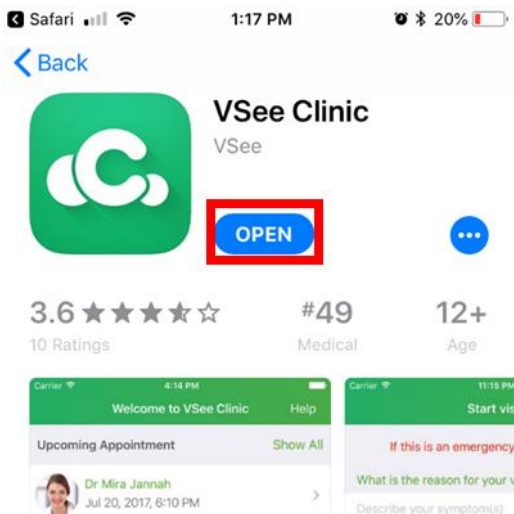
5. You will then be prompted to open in the **App Store** (*iPhone*) or **Google Play Store** (*Android*). Tap **Open**.



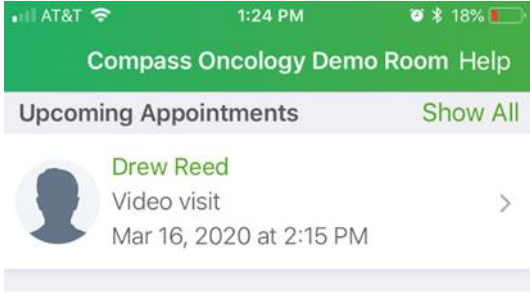
6. Tap **Get** (iPhone) or **Install** (Android) to download the free **VSee Clinic** App.



7. Once the app is downloaded, tap **Open**.



8. Once opened, the app will display your upcoming appointment date and time. You can also enter the waiting room, but only within 15 minutes of your scheduled appointment time.



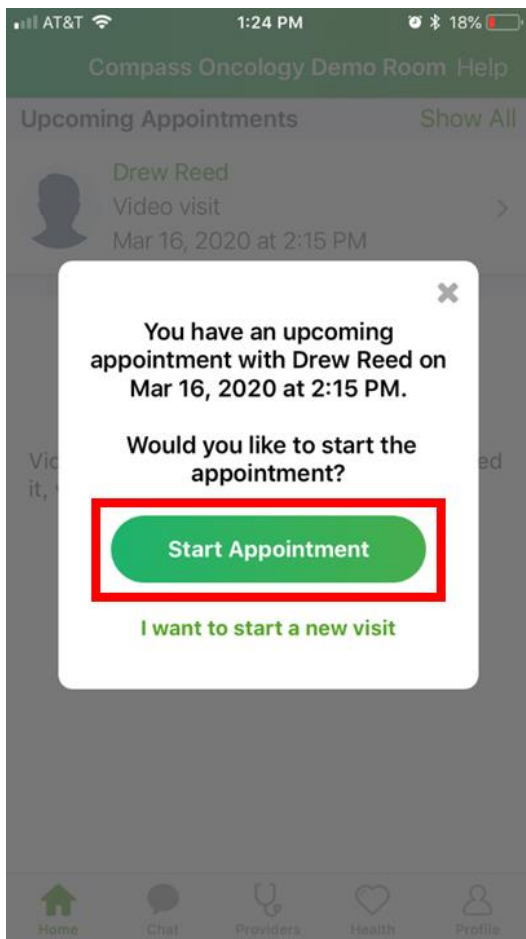
Video visit with your provider when you need it, where you need it.



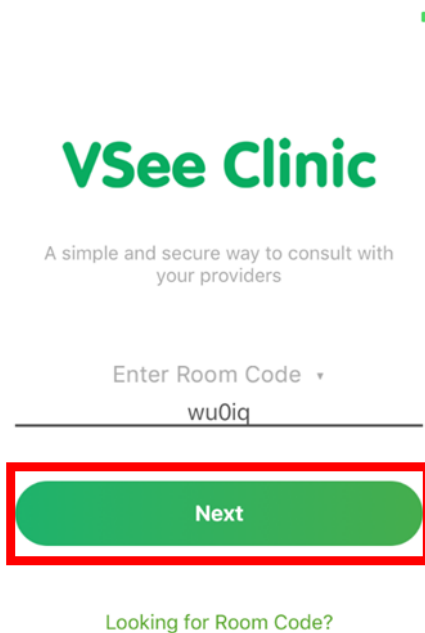
If this is an emergency, please call 911



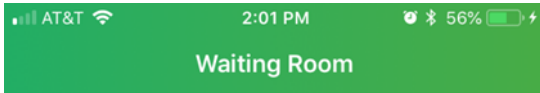
9. Once you have entered the **Waiting Room**, you will be prompted to start your appointment.



10. A Room Code will default in the **Room Code** field. Tap **Next** to continue.



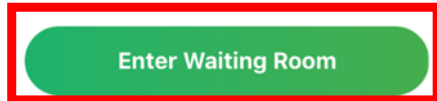
11. Tap **Enter Waiting Room**.



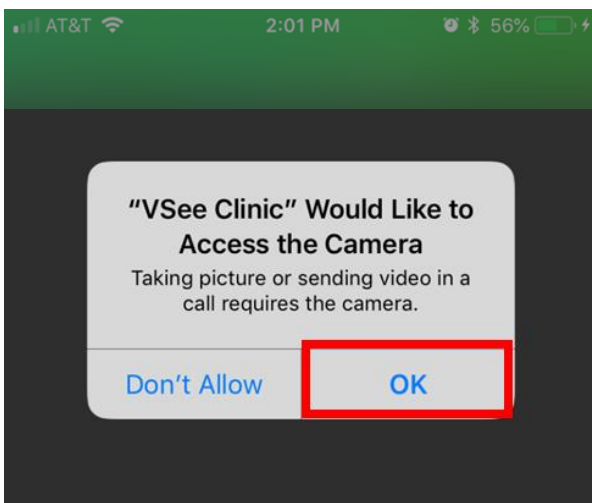
Thank you.

Please continue to the Waiting Room.

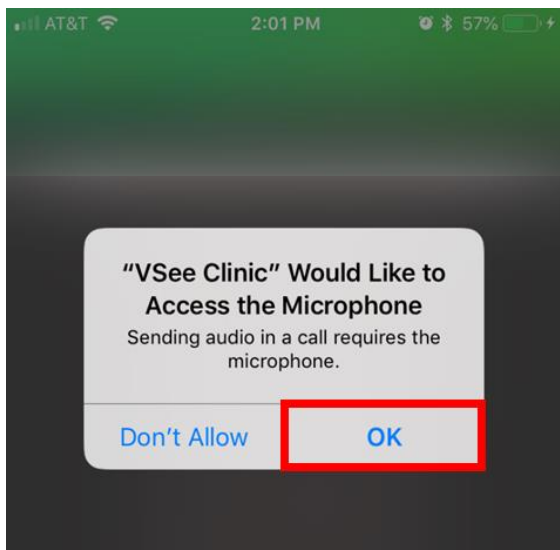
- ! Be sure you are in a private location so your conversation will not be overheard.
- ! Please refrain from driving or engaging in other activities that require your full attention.
- ! If this is an emergency, please call 911 or go to the nearest emergency room.



12. Tap **OK** to allow VSee Clinic access the camera on your phone.



13. Tap **OK** to allow VSee Clinic access to your microphone.



14. Once in the Waiting Room, you will see your video image on the screen, and a notification that your provider will be with you shortly. Once the provider joins, you will hear an audible sound, and you will see and hear your provider on the screen.

15. Once the call has ended, you can click on the red phone button at the bottom of the screen.

