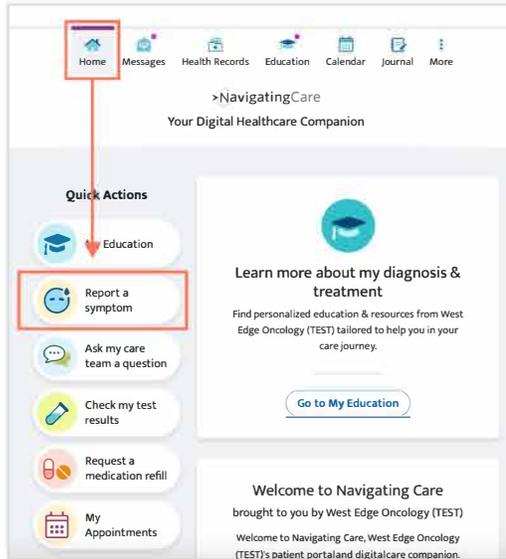


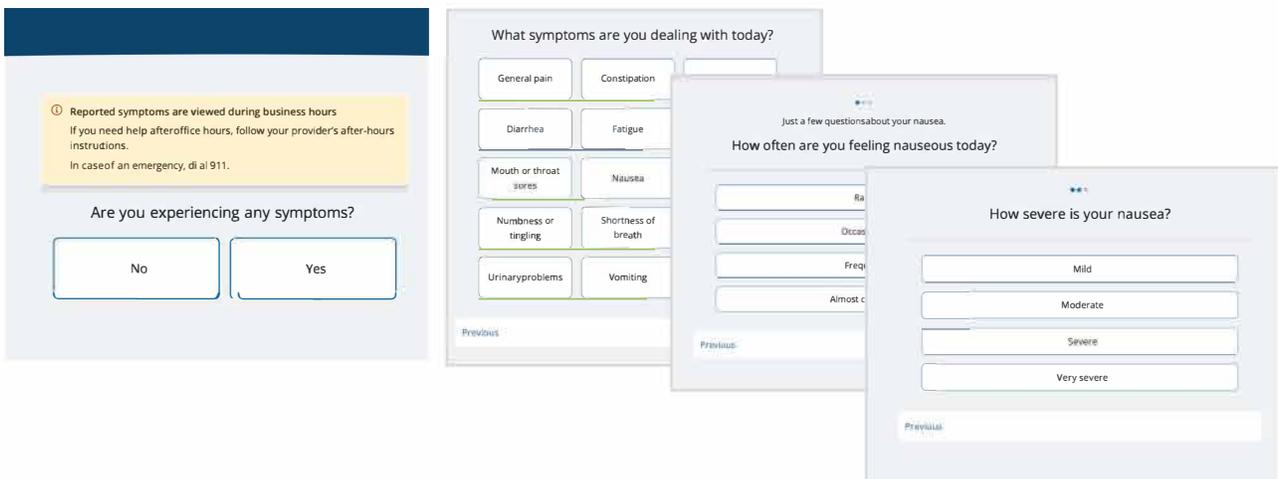
Report a Symptom

Patients registered for Portal now have the option to Report a Symptom.

Patient will navigate to the Home Screen on their Portal view to find the Quick Action, Report a Symptom.



Patient will be guided through the check-in process



Once the patient has completed all questions, they are brought to summary screen.

One more step...
If everything looks correct, send your check-in to your care team.

Send Now

Check-in Summary

Your Symptoms

I don't need my care team to call me about these symptoms

Additional Details (optional)

Same as yesterday. Drinking fluids

Moderate nausea
It occurs rarely

Add Symptoms

Send Now

Clear and restart check-in

Patient can indicate that no call back is needed. This will show on the board. Nurse will use clinical judgement to determine next steps.

Once "Send Now" is clicked a Workboard item will be created based on Health Tracker logic.

Once the patient has completed all questions, they are brought to summary screen.

There are no assessments to complete at this time

Back to Navigating Care Home

More Actions

Request a call

Report a symptom

After Hours Help

If you have an urgent need outside of business hours, follow your provider's after hours instructions.
In case of an emergency, dial 911

Once "Send Now" is clicked a Workboard item will be created based on Health Tracker logic.

Patient can create a secure message by clicking "Request a call" or Report a Symptom again